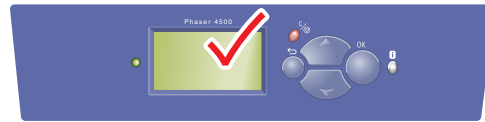


Front Panel Messages

This topic includes:

- "Status Messages" on page 4-31
- "Error and Warnings" on page 4-31

Your printer's front panel provides you with information and troubleshooting help.



4500-020

The front panel is divided into two sections. The upper section displays printer status messages; the lower section displays menu lists.

Some of the status messages that appear in the front panel are listed below:

Status Messages

Status Message	Description
Ready to Print	The printer is ready to receive print jobs.
Processing data - Please wait	The printer is processing data; wait until Ready to Print or Printing is displayed.
Receiving data - Please wait	The printer is receiving data; wait until Ready to Print or Printing is displayed.
Printing page x of y	A print job is printing; wait until Ready to Print is displayed.
Warming up - Please wait	The printer is warming up. Print jobs can be processed but not printed.

Error and Warnings

The printer displays error or warning messages in the front panel display.

Hardware or software failures that may require service support are presented as fatal errors. When the printer's front panel displays a fatal error message, the LED blinks red. A fatal error message replaces the status lines.

When an error occurs, PrintingScout displays an instant notification on your computer screen that the printer needs attention.

The front panel **i** button also provides valuable information about errors and warnings.

Error or Warning Messages

Message	Description
Close Rear Cover	Close the rear cover to continue printing.
Close Front Cover	Close the front cover to continue printing.
Close Top Cover	Close the top cover to continue printing.
Close Duplex Unit Cover	Close the Duplex Unit Cover to continue printing.
Close Stacker Cover	Close the Stacker Cover to continue printing.
Jam at Exit; Open Rear Cover to Clear	<ol style="list-style-type: none"> 1. Open the Rear Cover. 2. Remove the jammed paper. 3. Close the Rear Cover.
Jam At Exit; Open Duplex And Rear Cover To Clear	<ol style="list-style-type: none"> 1. Open Duplex. 2. Open the Rear Cover. 3. Removed the jammed paper. 4. Close the Rear Cover. 5. Close Duplex.
Jam At Exit; Open Top Cover To Clear	<ol style="list-style-type: none"> 1. Remove the jammed paper from exit. 2. Open the Top Cover. 3. Close the Top Cover.
Jam At Tray 1; Remove Trays and Open Top Cover To Clear	<ol style="list-style-type: none"> 1. Remove Trays 1 and 2. 2. Open the Top Cover. 3. Remove the Print Cartridge. 4. Remove the jammed paper. 5. Reinsert the Print Cartridge. 6. Reinsert trays. 7. Close the Top Cover.
Jam At Tray 1; Remove Trays and Open Top Cover To Clear	<ol style="list-style-type: none"> 1. Remove Trays 1 and 2. 2. Remove paper from the Stacker and raise output tray. 3. Open the Top Cover. 4. Remove the Print Cartridge. 5. Remove the jammed paper. 6. Reinsert the Print Cartridge. 7. Reinsert trays. 8. Close the Top Cover. 9. Lower the Stacker tray and replace its contents.

Error or Warning Messages (Continued)

Message	Description
Jam At Tray [2/3/4]; Remove Tray and Open Top Cover To Clear	<ol style="list-style-type: none"> 1. Remove Tray [2/3/4]. 2. Open the Top Cover. 3. Remove the Print Cartridge. 4. Remove the jammed paper. 5. Reinsert the Print Cartridge. 6. Reinsert Tray [2/3/4]. 7. Close the Top Cover.
Jam At Tray [2/3/4]; Remove Trays and Open Top Cover To Clear	<ol style="list-style-type: none"> 1. Remove Tray [2/3/4]. 2. Remove paper from the Stacker and raise output tray. 3. Open the Top Cover. 4. Remove the Print Cartridge. 5. Remove the jammed paper. 6. Reinsert the Print Cartridge. 7. Reinsert Tray [2/3/4]. 8. Close the Top Cover. 9. Lower the Stacker tray and replace its contents.
Jam At Top; Open Top Cover To Clear	<ol style="list-style-type: none"> 1. Open the Top Cover. 2. Remove the Print Cartridge. 3. Turn the green rollers. 4. If jam doesn't move, remove Trays 1 & 2. 5. Remove the jammed paper. 6. Reinsert trays. 7. Reinsert the Print Cartridge. 8. Close the Top Cover.
Jam At Top; Open Top Cover To Clear	<ol style="list-style-type: none"> 1. Remove paper from the Stacker and raise output tray. 2. Open the Top Cover. 3. Remove the Print Cartridge. 4. Turn the green rollers. 5. If jam doesn't move, remove Trays 1 & 2. 6. Remove the jammed paper. 7. Reinsert trays. 8. Reinsert the Print Cartridge. 9. Close the Top Cover. 10. Lower the Stacker tray and replace its contents.
Jam At Duplex; Open Duplex To Clear	<ol style="list-style-type: none"> 1. Open Duplex. 2. Remove the jammed paper. 3. Close Duplex.

Error or Warning Messages (Continued)

Message	Description
Jam At Rear; Open Duplex And Rear Cover To Clear	<ol style="list-style-type: none"> 1. Open Duplex. 2. Open the Rear Cover. 3. Remove the jammed paper. 4. Close the Rear Cover. 5. Close Duplex.
Jam At Rear; Open Duplex To Clear	<ol style="list-style-type: none"> 1. Open Duplex. 2. Remove the jammed paper. 3. Close Duplex.
Jam At Rear; Open Rear Cover To Clear	<ol style="list-style-type: none"> 1. Open the Rear Cover. 2. Remove the jammed paper. 3. Close the Rear Cover.
Jam At Stacker; Open Rear Stacker Cover To Clear	<ol style="list-style-type: none"> 1. Open the Rear Stacker Cover. 2. Remove the jammed paper. 3. Close the Rear Stacker Cover.
Paper Size Jam; Check Size And Open Rear Cover To Clear	<ol style="list-style-type: none"> 1. Check the paper tray guides. 2. Check the tray paper size menus. 3. Open the Rear Cover. 4. Remove the jammed paper. 5. Close the Rear Cover.
Paper Size Jam; Check Size And Open Duplex And Rear Cover To Clear	<ol style="list-style-type: none"> 1. Check the paper tray guides. 2. Check the tray paper size menus. 3. Open Duplex. 4. Open the Rear Cover. 5. Remove the jammed paper. 6. Close the Rear Cover. 7. Close Duplex.
Paper Size Jam; Check Paper Tray Guides And Open Rear Cover To Clear	<ol style="list-style-type: none"> 1. Check the paper tray guides. 2. Open the Rear Cover. 3. Remove the jammed paper. 4. Close the Rear Cover.
Paper Size Jam; Check Paper Tray Guides And Open Duplex And Rear Cover To Clear	<ol style="list-style-type: none"> 1. Check the paper tray guides. 2. Open Duplex. 3. Open the Rear Cover. 4. Remove the jammed paper. 5. Close the Rear Cover. 6. Close Duplex.
Insert Tray [1/2/3/4]	Reinsert the indicated tray to continue printing.
Tray [1/2/3/4] Is Missing	Reinstall the indicated tray.
No Paper in Tray [1/2/3/4]	Load paper in the indicated tray.

Error or Warning Messages (Continued)

Message	Description
Tray {2/3/4} Paper Is Low	The indicated tray is nearly empty. Reload the same size and type of paper soon.
Out Of Paper; Load Tray [1/2/3/4] with [size][type]	Load the indicated paper size and type into the indicated tray.
Wrong Paper Size; Load Tray [1/2/3/4] with [size][type]	Replace the paper in the indicated tray with paper of the indicated size and type.
Paper Not Available; Load Tray [1/2/3/4] with {size}[type]	Replace the paper in the indicated tray with paper of the indicated size and type. Or select Print with Available Paper to use a paper size and type currently in the printer.
Standard Output Tray is Full. Unload Paper.	Remove the paper from the indicated output tray.
Stacker Is Full. Unload Paper.	Remove the paper from the indicated output tray.
Toner Is Low.	The Print Cartridge is almost empty. Order replacement.
Maintenance Kit Is Near End Of Life.	The Maintenance Kit (Fuser, Bias Transfer Roller, and feed rollers) is near the end of its life. Warning - when the Fuser is replaced, use caution, some components inside the rear cover may be hot. Order replacement.
Replace Print Cartridge	<ol style="list-style-type: none"> 1. Open the Top Cover. 2. Replace Print Cartridge. 3. Refer to the pictorial installation instructions on the Print Cartridge itself. 4. Close the Top Cover.